

Return & Refund Policy

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Thanks for visiting the National Optometric Association site

If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have 30 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

Refunds

You have 30 calendar days to submit a refund in writing from the date of purchase.

If your refund is approved, we will initiate a refund to your credit card (or original method of payment) which will include a \$25 processing fee.

You will receive the credit within 7-10 business days, depending on your card issuer's policies.

We do not honor any refunds after 60 days of purchase.

Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us

If you have any questions on how to return your item to us, contact us at mainoffice@natoptassoc.org or 877-394-2020.